

My visit to Logan North Library

A sensory friendly map and story about visiting the library.



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My library 🤝 😊

Today I am visiting Logan North Library. It is one of 9 libraries in the City of Logan.

All libraries are different. Some libraries are big. Some libraries are small. Logan North Library is a big library.

Sometimes Logan North Library is very busy and loud. Sometimes it is very quiet. I can ask the friendly library staff if I need to find a quiet place.

I can visit Logan North Library any time during opening hours.

Opening hours

Monday	9:00 am – 5:00 pm
Tuesday	9:00 am – 8:00 pm
Wednesday	9:00 am – 5:00 pm
Thursday	9:00 am – 8:00 pm
Friday	9:00 am – 5:00 pm
Saturday	9:00 am – 4:00 pm
Sunday	Closed

My library's location

**Corner Sports Drive &
Springwood Road, Underwood**



Getting to the library

I can walk, or travel by bike, bus or car to the library.

A bike rack is available outside the library.

The library is located beside the Logan North Aquatic and Fitness Centre.

As I travel along Sports Drive, I will see rainbow-coloured walls welcoming me. When I enter the car park, there is a sports field called Lowe Oval to my right.



What if I can't get to the library?

I can use the free **eLibrary**. It includes free online books, games and magazines. I can also access the library's free TV, movie and music services.

Logan Libraries has a free **Home Library Service**. It is for residents who are library members but unable to visit in person. Deliveries are monthly. They can be made on a permanent or temporary basis. Library staff hand-pick items matched to my personal preferences. Each month, a volunteer will deliver my items to my door and collect my returns.



What if I can't get to the library?

I can also borrow a Home Library Service iPad. Staff preload eBooks, eAudiobooks or eMagazines onto the iPad. I can get help to learn how to use the iPad.

When I read the library's free online books, I can change the font size or the screen background. I can even choose a dyslexia friendly font. I can ask the friendly library staff to help me make these changes.

To find out more about the **Home Library Service**, I can phone **3412 4147** or email **libraries@logan.qld.gov.au**.



Entering the building

Logan North Library is a two-level building. There is braille signage and tactile directional ground surface indicators to assist visitors.

The library entrance is on the ground floor of the building. It faces the undercover car park.

When I walk into the building, the front doors will open automatically. I can use the stairs or the lift to get to the library on level 1.



Finding my way around the ground floor

Logan North Library is a two-level library with stairs and a lift. When I visit, the floor plans for both levels will help me to find my way around the library. On this page I can find the floor plan for the ground floor.

Floor plan key symbols



Parking, including disability parking



After-hours returns



Lift



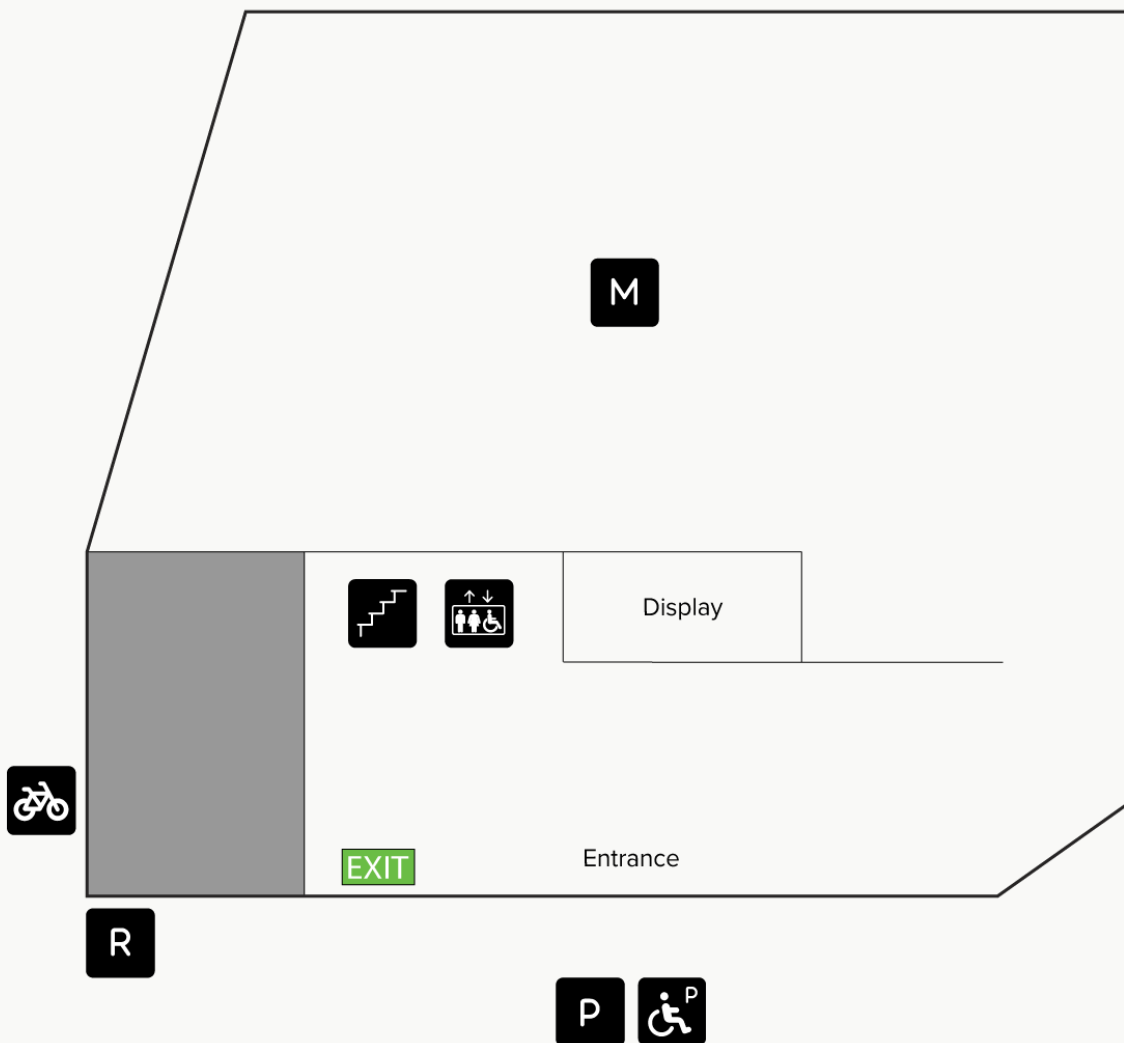
Bike racks



Meeting room



Stairs



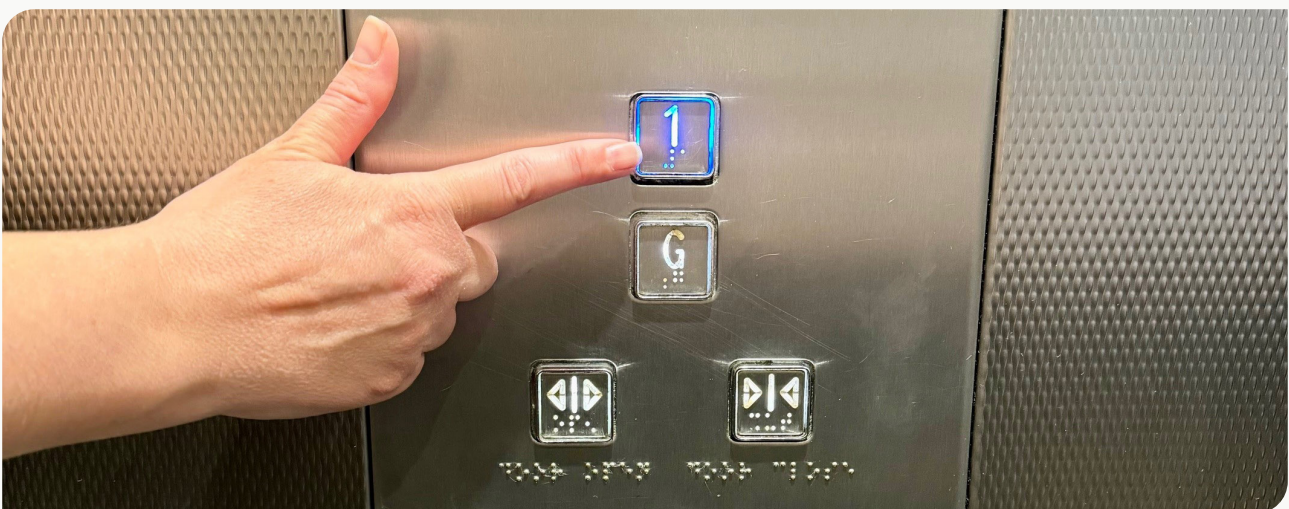
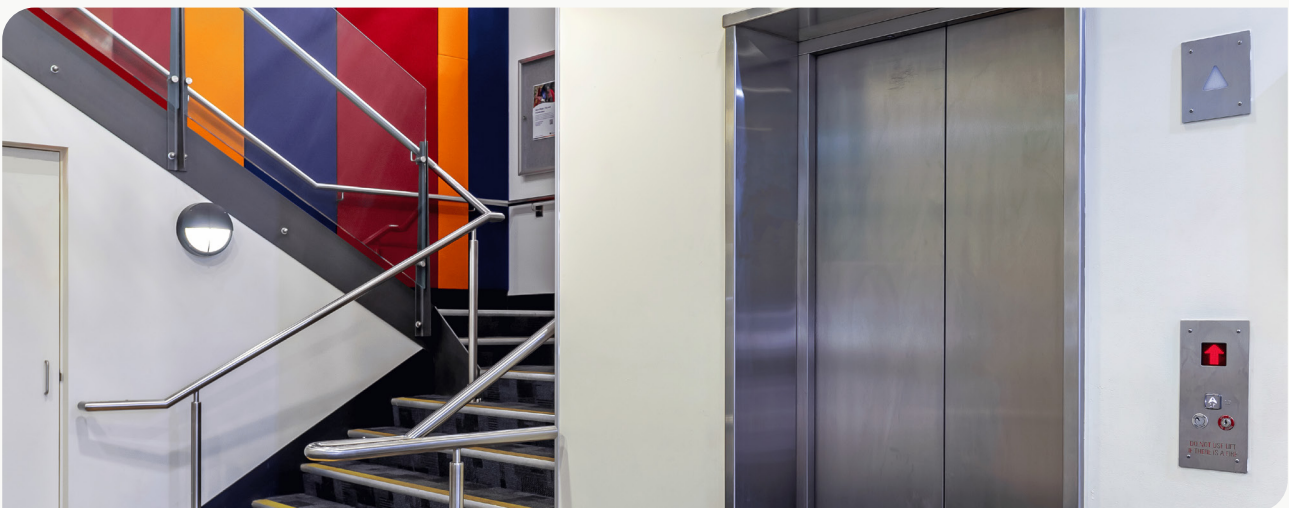
Using the lift or stairs

I can use the lift to go up to level 1, or I can walk up the stairs.

There is raised tactile and braille signage outside and inside the lift. I can press the up-arrow button to open the lift doors. When inside the lift, I can press the button with the 1 on it. The lift doors will close and take me to level 1.

I will hear spoken voice information advising when the lift doors close or open. It will tell me when I have arrived on level 1. There is a handrail inside the lift for support and stability.

There is a handrail on both sides of the stairs if I need to hold on.



Finding my way around level 1

When I arrive at level 1, I will see the entrance to the library. I will also see the corridor to the toilets. I will see the entrance to the Accessibility Centre. This floor plan will help me to find my way around level 1.



Toilets

When I arrive at level 1, I will see a corridor to my left with signs to the toilets. There are also raised tactile and braille signs beside the toilet doors.

If I need the accessible toilet room, it has a large push button to open the door. I will have to wait if there is a red light showing at the door, as someone else may be using the room.

There is a baby change station inside the women's and men's toilets.

There is an incontinence disposal system in the accessible toilet room and in the men's toilets.



Entering the library

As I enter the library, I see where I can return my library items. I may see many people moving around the library. If I need to find a quiet place, I can ask the friendly library staff.

If I need a mobility aid, there is a seat walker available. I can also use a basket trolley to collect my library items.

There are sensory items I can use at Logan North Library that can help me feel comfortable during my visit. I may be able to book a quiet room to use these items.



Returning my books and other library items

When I am finished with the library items that I have borrowed, I return them for others to use. I can put them through the returns machine inside the library.



I can also use the after-hours returns slot outside the building, whether the library is open or closed. The after-hours returns slot is to the left of the front door on the ground floor.



The library shares the car park with the Logan North Aquatic and Fitness Centre. There is a gate to the car park. The car park opening hours are on a sign beside the gate. This will help me plan when to return my library items after-hours.

Gate open/close times

Monday to Friday	5:30am to 10:30pm
Saturday	7:30am to 10:30pm
Sunday	8:00am to 10:30pm

Public holiday times may vary

Asking for help and joining the library

I can find help from home, to plan my visit to Logan North Library. When I am at home, staff can help with my questions about the library's services.

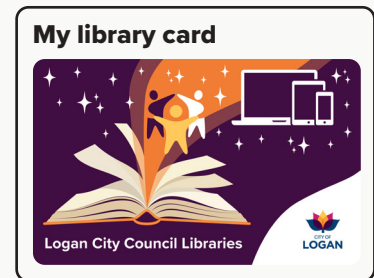
I can call Logan North Library on **3541 6100** or email **libraries@logan.qld.gov.au**.

When I enter the library, the friendly staff may say hello to me. They can answer my questions and help me find what I need. Library staff wear lanyards and name badges.

Library staff can help me **join the library**. When I join, I can use my new library card or download the free app to borrow and reserve items.

Membership is free for everyone who lives, works or studies in the City of Logan.

I can also join online from home. I can do this by visiting: **loglib.org/signup**.




WiFi, computers and printers

My library has free WiFi access during library opening hours. I can access WiFi anywhere inside the library.

My library has computers and printers. Library staff can show me how to book a free computer.

To use the WiFi or a computer, I will need to be a library member. I will need to know my membership number and password. Children under 18 who want to use a computer are the responsibility of their parent or legal guardian. If I need help, I can ask library staff.

I will also need my membership number and password to print, copy or scan. Charges apply for printing and copying. Scanning is free.

In the computer area, there are two height adjustable computer desks. I can find these desks by looking for the accessibility priority sign .

I can also request a rollerball mouse and a large-key keyboard when I use a computer at the library.

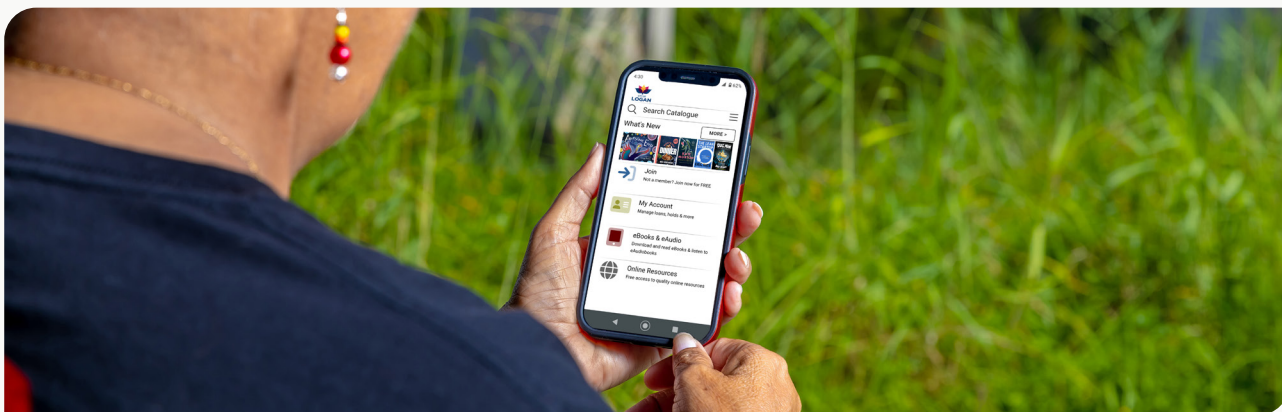


Reserving a library item

I can use the free Logan Libraries App on my smartphone or tablet. I can reserve anything in the library collections. There are more than books at the library! I can even reserve games, movies, music, puzzles, robots and sensory play kits.

I can download the App by visiting: **loglib.org/app**.

If I need help to download the App or to reserve items, I can ask the friendly library staff.



After I receive my reserve notification, I can visit the library to collect. I can find my reservations alphabetically under my family name. For example, if your name is Tara Cour, your reservation would be filed under 'C'.



Borrowing using the self-checkout machine SCO

I can borrow library items for free. I can use a self-checkout machine (SCO) to borrow my library items and reservations. If I need help, I can ask the friendly library staff.



Accessibility Centre

When I arrive at level 1, I can see the entrance to the Accessibility Centre. The centre is available for individual and group use. Our friendly library staff can assist with booking the centre. They can show me how to use the items in the centre.

Call Logan North Library on **3541 6100** or email **libraries@logan.qld.gov.au**.



What I can do at the Accessibility Centre

I can use the egg chairs for sound isolation and acoustics. I can ask library staff to dim the lights in the centre.



I can play games or use large piece puzzles.



What I can do at the Accessibility Centre

I can use computers. They have software for a range of abilities. The computers are on height adjustable tables and chairs. There are large-key keyboards to help me use the computer. There is a large rollerball mouse.



I can play and learn using the large interactive learning touch screen. Library staff can show me how to use Ginger Tiger on the touch screen. Ginger Tiger is an accessible learning platform for special needs learners. It has hundreds of activities and games.



What I can do at the Accessibility Centre

The digital C-Pen Reader can help people of all ages. I can use it to read words and lines of text aloud. I can use it to read a book or magazine at the library. It can help me with homework and study. If I am not sure about a word, the C-Pen Reader has an electronic dictionary. It can be used by my left hand or right hand to read.



There is an Accessible Collection in the centre. It contains learning and development resources for people of all ages and abilities. I can borrow from this collection.

The collection includes items to help with:

- skills and strength
- games and puzzles
- language
- maths and numbers
- tactile and sensory
- growth and wellbeing resources




Study, reading and magazine areas

I can find quiet places in the library to read, relax or study. I can ask the friendly staff to help me find the right time and place to meet my needs.

There are **2 study rooms** that I can book. Bookings can be made in person, over the phone or by email. Call Logan North Library on **3541 6100** or email **libraries@logan.qld.gov.au**.

The **reading and magazine area** is also a place to relax or study. There are large windows that let in lots of light. There are magazines and newspapers to read.

I can also watch a television with closed captions.

This space has seating for individual and small group use. There is also a height adjustable desk. I can find this desk by looking for the accessibility priority sign 



Junior area

Children, carers, groups, and families are welcome to visit. There are lots of items in the junior area including books and DVDs. Sometimes this area might be noisy if the library is running an activity. I can ask the friendly library staff if I need to find a quiet place.



Young adult area

Young people can use this area to read or study. I can find books, graphic novels, anime and manga. There are study tables I can use.

I can play card and board games or join in a free library activity. Robotics are for loan and used in activities at the library.

I can ask library staff to use the gaming consoles in this area.

I can also watch a television with closed captions.



What else can I do at the library?

I can book in and join a free activity.



I can learn new digital skills and play with robots. There is something for all ages and abilities.



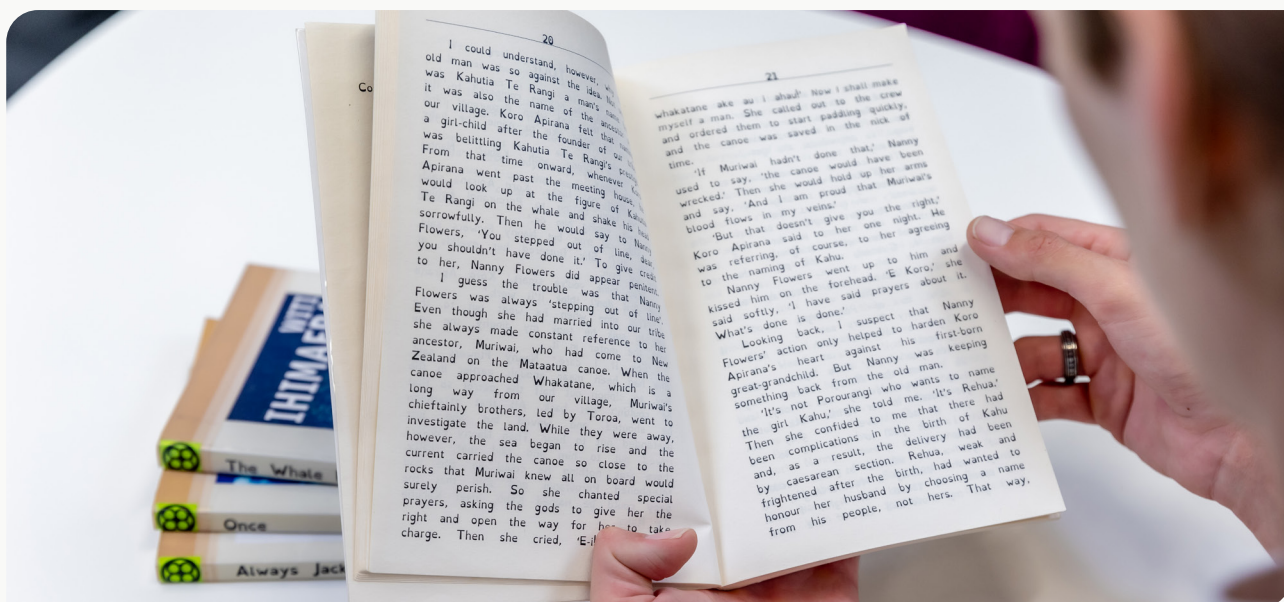
Or I can read. The library has:

- print and online books, magazines or newspapers
- print and online children's stories
- print and online books and stories in many languages

I can also read a braille book if I am blind, have low vision or have a print disability.



I can read dyslexia friendly books.



It is now time to go home 🙌 😊

When I walk past the clear security screen as I make my way out, it may make a sound. If it does, the friendly staff can help me.

I had fun at Logan North Library, and I enjoyed my visit. I hope to visit again soon!



Logan library locations



1 **Beenleigh Library**
 📍 Crete Street
 Beenleigh QLD 4207
 ☎️ 2899 7300

2 **Greenbank Library**
 📍 145–167 Teviot Road
 Greenbank QLD 4124
 ☎️ 2899 5000

3 **Jimboomba Library**
 📍 18–22 Honora Street
 Jimboomba QLD 4280
 ☎️ 5646 1300

4 **Logan Central Library**
 + **Hive Coworking Space**
 + **Local Studies Room**
 + **Nyeumba-Meta Space**
 📍 26 Wilbur Street
 Logan Central QLD 4114
 ☎️ 3412 4100

5 **Logan Hyperdome Library**
 + **Tech. Learn. Create Lounge**
 📍 66–70 Mandew Street
 Shailer Park QLD 4128
 ☎️ 3081 5400

6 **Logan North Library**
 + **Accessibility Centre**
 📍 Corner Sports Drive
 & Springwood Road
 Underwood QLD 4119
 ☎️ 3541 6100

7 **Logan Village Library**
 📍 Wharf Street
 Logan Village QLD 4207
 ☎️ 5549 8400

8 **Logan West Library**
 + **Hive Coworking Space**
 📍 69 Grand Plaza Drive
 Browns Plains QLD 4118
 ☎️ 3081 6700

9 **Marsden Library**
 + **Sensory Space**
 📍 35 Chambers Flat Road
 Marsden QLD 4132
 ☎️ 3827 8400

📧 libraries@logan.qld.gov.au

